



Haringey Council

## PLANNING, REGENERATION AND ENVIRONMENT CARBON MANAGEMENT AND SUSTAINABILITY

### MINUTES

Meeting : Public Transport Liaison Meeting

Date : Thursday 22 September 2011

Place : River Park House Wood Green

Present : Peter Howarth (TfL Surface Transport), Bob Pennyfather (Arriva), Carlton Fleming (Metroline), Mungo Duncan (LOROL), Nick Powell (Carbon Management), Malcolm Smith (Sustainable Transport)

Apologies : Cllr Nilgun Canver,

Minutes by : Malcolm Smith

Distribution : As above plus Tom Redfearn, Len Ray [TfL Buses], Gary Webb [TfL], Simon Heffer [Parking]

Item N°	Minutes	Action
1	<p>Minutes of meeting on 12 May 2011 and matters arising</p> <p>Muswell Hill Broadway – delays to buses on Sundays. BP still to provide evidence. BP to raise at a future Traffic Liaison meeting.</p> <p>Overcrowding on Barking – Gospel Oak line – MD to provide usage data.</p> <p>Route 141 – PH advised route to be restored at end November. TfL carried out loading surveys in June and September 2011. TfL considered crowding took place but consider capacity on other bus routes is sufficient.</p> <p>Bus stops on Wood Green High Road – PH confirmed Countdown will fit these stops.</p>	<p>BP</p> <p>MD</p>

Bus stop on Suffolk Road – TfL consider this additional stop is not needed due to close proximity to other stops and in addition it would require changes to parking control and a central refuge. PH to provide response.

PH

2 London Overground items

MD: London Overground tops the national train operator punctuality table. On closures on the Barking – Gospel Oak line a number are scheduled until January/February but then none are scheduled after this date. Ticketless travel is now very low at 4% of total number of passengers. In response to an article in the Daily Mail MD confirmed that there are no planned changes to ticket offices.

3 London Underground items

No London Underground rep attended. Item deferred.

4 London Bus items

(i) Update on Bus Stop Countdown programme

PH: TfL are rolling this out commencing 2012. Information on bus services for mobiles and on line will be launched on 3 October.

MS: raised anomalies between locations provided by TfL and the new policy that no location with an existing Countdown sign would lose the facility. MS to provide details.

MS

(ii) Autumn review of bus services routes 67, 230, 231, 143, N20

MS: TfL consulting on reviews of these routes. Comments were provided by the deadline of 16 September. Issue for route 67 was a lack of capacity and changes to the route to better serve St Ann's Road. In addition potential redevelopment of St Ann's Hospital may require new bus services or additional services on existing routes.

PH: advised TfL would consider the needs of St Ann's Hospital site.

(iii) Hail and ride route W4

MS: Cllr McNamara raised the issue of W4 stopping at the junction of Downhills Park Road and Downhills Way which obstructs traffic and blocks children from crossing to nearby schools. Cllr McNamara would like a review of preferred hail and ride stops for hopper buses.

BP commented that passengers tend to congregate at junctions. Buses stop where it is safe to do so. This should not be on a double yellow line but in practice passengers tend to want to alight and board where most convenient.

PH: Hail and ride sections can be replaced by fixed stops although there are issues with loss of parking arising from the need to have an accessible stop. PH to respond to Cllr McNamara's comments.

PH

	<p>MS: Cllr McNamara is also seeking a review of congestion points and potential for restricting parking on one side of the road citing as an example Philip Lane by the junction with Jansons Road. CF/BP to provide information on these congestion hotspots.</p>	CF/BP
	<p>MS: Cllr McNamara is also suggesting adding to the signage at the front of the bus to assist passengers in knowing which direction the bus is going. For example for route W4 if a passenger is getting on in south Tottenham it is not easy to know which direction to take the bus to Turnpike Lane and Wood Green as opposed to Tottenham Hale and Seven Sisters. He considers this is also an issue for route 184. PH to consider and respond.</p>	PH
	<p>(iv) Bus driver training</p> <p>MS: Cllr Weber has raised the issue of driver training. Local residents have commented that bus drivers drive off from a bus stop prior to elderly or mobility handicapped passengers finding a seat leaving them holding onto an upright support. The councillor suggests schedules should be more relaxed if drivers are required to accelerate rapidly to maximum speed between stops.</p> <p>BP commented that a balance had to be drawn between allowing people to reach a seat before moving and maintaining a relatively fast service.</p> <p>PH noted the criteria for safe movement relates to access to handrails. Mystery Traveller surveys by TfL and similar scheme by Arriva look at driver performance. Bus driver training is through a BTEC which includes customer care. Safety of passengers is regularly assessed by TfL</p>	
5.	<p>Parking</p> <p>No specific issues. To be removed from future agendas.</p>	MS
6.	<p>AOB</p> <p>PH: mentioned fare rises from January 2012.</p> <p>PH: Olympics support for business planning. MS to check what advice the Council has received which should be through Olympics Co-ordinating Group.</p>	MS
7.	<p>DONM</p> <p>Thursday 8 December 2011 at 16.00 in Committee Room 5, 1<sup>st</sup> floor, Civic Centre, Wood Green.</p>	